

Barclays Tariff Guide

March 2012

Barclays Internet Banking

Sign up for Barclays Internet Banking at any Barclays branch

Transfer funds| Check the activity on your account| Pay your bills|



Service	Fee/Charge	
	Individuals	Corporate
Account Initial Deposit	\$20	
Account Operating Balance	\$5	\$10
Account Monthly Maintenance	\$5 , R36, £3 , P33, €4	\$ 20, R160, P140, £13, €13
Unpays		
Refer to drawer	\$50	\$50
Technical irregularities	\$10	\$10
Minimum Overdraft charge	\$2	\$2
Overdraft notice	\$2	\$2
Excess management fee	1% min \$10.00	1% min \$25.00
Inward Unpaid	\$10	\$10
RTGS unpaid (Invalid details)	\$2	\$2
Withdrawals		
FCA cash withdrawal	1% min \$3	1% min \$3,
Local ATM Withdrawal fee	\$2.50	
International Debit Card Transaction Fee	\$2.50	
for the issue of :		
Draft/RMO	0.5%min \$15 max \$150	0.5%min \$15 max \$150
Telegraphic Transfer (Outward) Additional Charge (Optional) Foreign bank charge (see notes below)	0.5%min \$15 max \$150(plus \$5 swift charge) \$15 for USD transfers ZAR150 for ZAR transfers	0.5%min \$15 max \$100(plus \$5 swift charge) \$15 for USD transfers ZAR150 for ZAR transfers
FCA inter account transfers*	\$ 1.13	\$ 1.13
RTGS	\$10	Corporate \$10 ,

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Service Fee Structure

Service	Fee/Charge
Integrator	
Monthly subscription fee	\$10
Connection/Setup fee (once off)	Free
Token Cost	2 Free , Other \$150
Retraining (on customers request)	Free

Service	Fee/Charge
Membership Fees	
Premier Bundled Fee	\$55
Prestige Membership fees	\$15
Business Club fees	\$10
International VISA Card Membership	\$3 per month
Integrator Monthly Subscription fee	\$10

Service	Fee/Charge
Positive Pay	
Monthly subscription fee	\$0
Connection/Setup fee (once off)	\$15

Interest Rates	Interest Rates
Foreign Currency Accounts	
Deposit Rates	
GBP	0%
ZAR	0%
EUR	0%
USD	0%
LENDING RATES	
Currency Denomination	USD
BMLR	10%
Penalty	30%

- **Foreign currency Accounts (FCA)** - these can be opened in the following major currencies US\$, GBP, EURO, Rand or Pula.
- **Telegraphic transfers**- You can receive your money from abroad straight into your account. You can also make international foreign currency payments and receipts using *TELEGRAPHIC TRANSFERS*.
- **Foreign bank charge** – This is an overseas charge deducted by foreign (correspondent) bank when a customer makes a foreign payment through a telegraphic transfer. Should a customer opt to pay these charges from this end so that the remitted funds reach the beneficiary bank without deduction, then select the option 'OUR' under field 71a of the Telegraphic Transfer application form.
- **Drafts and money orders** are available to facilitate payment without moving around with cash. These can be used for paying your DSTV subscriptions, Visa applications even paying for your groceries or school fees abroad.
- **Currency Switches** - Simply walk into any of our branches and switch from one currency to the other.
- **Safe Custody**- services are available for those important possessions that you would want the bank to keep on your behalf.

If you are into business the following are available:

- *FOREIGN GUARANTEES*
- *DOCUMENTARY BILLS OF EXCHANGE*
- *LETTERS OF CREDIT*
- *NEGOTIATED BILLS*
- *SALARY PROCESSING*

If you are dissatisfied with the service that you receive from Barclays you have the right to complain through any of our branches in person, by telephone, email, fax, letter or complete a complaints leaflet which you can obtain from any of our branches. We aim to resolve your complaints within 72 hours. If the complaint is unresolved within 72 hours you may escalate to Customer Service Department on our Toll free number 0800 4216 or fax number 0425 0579. We also welcome compliments, which you may bring to our attention through the same channels as outlined above. Terms and conditions apply and charges are subject to change without notice.